

Warranty Terms and Conditions



STANDARD WARRANTY TERMS AND CONDITIONS

- 1 Signostics warrants the Signos product against defect in materials and workmanship under normal use for a period of one (1) year from the date of purchase.
- 2 If a manufacturing fault or hardware defect occurs, within 30 days of original purchase, and a valid warranty claim is received, Signostics will exchange the product with a new product that is at least functionally equivalent to the original product.
- 3 If a manufacturing fault or hardware defect occurs, outside 30 days but within 1 year, and a valid warranty claim is received, Signostics will either (1) at its option and to the extent permitted by law, exchange the product with a product that is new, or which has been remanufactured from new or serviceable used parts and is at least functionally equivalent to the original Product, (2) repair the product using new or refurbished replacement parts or (3) refund the purchase price of the product.
- 4 Signostics reserves the right to replace the Product or relevant part with the same or equivalent Product or part rather than repair it.
- 5 Signostics warrants any accessory or peripheral supplied with the original Signos purchase that bears a Signostics label, for 1 year as covered by these conditions. Any accessory supplied that does not bear a Signostics label is warranted for 90 days.
- 6 Where a replacement product or part is provided, the product or part replaced becomes the property of Signostics. Signostics replacement products may contain parts that have been refurbished and retested to meet manufacturer's specifications.
- 7 Replacement of a product or part does not extend or restart the standard warranty period of 1 year.
- 8 Proof of purchase (ie bill of sale, invoice or purchase receipt) may be requested when making a claim against the Standard Warranty.

EXCLUSIONS AND LIMITATIONS

- 9 Except where such restriction is not permitted by law, the Standard Warranty will not apply:-
- 9.1 if the product has not been operated, used or maintained in accordance with the manufacturer's instructions or specifications provided with the product.
- 9.2 if the factory applied serial number has been altered or removed from the product.
- 9.3 to damage, malfunction or failure resulting from accident, abuse, misuse or negligence including, but not limited to liquid spillage, breakage, use of defective or incompatible accessories, unintended use or use in unintended environments, charging by devices other than those supplied by Signostics.
- 9.4 if the product has been used in conjunction with any unauthorised peripheral including adapters and power supply devices.
- 9.5 if the product has been altered or modified or if software or virus has been intentionally or unintentionally added to the product.
- 10 Signostics aggregate liability in respect of all claims under standard warranty shall not exceed the original purchase price.
- 11 Signostics will not be liable for any loss, damage or alteration of data including data or information stored on media or any part of the product, no matter how occurring, or for any loss or damage arising from loss of use, loss of profits or revenue, or for any resulting indirect or consequential loss or damage.