



Warranty Terms and Conditions



STANDARD WARRANTY TERMS AND CONDITIONS

Signostics warrants the Signos Personal Ultrasound against defects in materials and workmanship under normal use for a period of one year from the date of purchase. This warranty is in addition to any rights you may have under law. If you need to claim against this warranty, please contact us directly. Our contact details are at the foot of this page. We will arrange for the return of the product to us, and shipping of the replacement or repaired product to you, at our expense.

If a manufacturing fault or hardware defect occurs within 30 days of original purchase, we will exchange the product with a new product, or refund the purchase price.

If a manufacturing fault or hardware defect occurs, outside 30 days but within one year, we will, at our option to the extent permitted by law, repair or replace the product. Any replacement product will be functionally equivalent to, or better than, the replaced product.

We warrant any accessory or peripheral supplied with the original Signos purchase that bears a Signostics label for one year as part of the product. Any accessory supplied that does not bear a Signostics label is warranted for 90 days.

Where a replacement product or part is provided, the product or part replaced becomes our property. Signostics replacement products may contain parts that have been refurbished and retested to meet manufacturer's specifications.

Replacement of a product or part does not extend or restart the standard warranty period of one year.

Proof of purchase (eg bill of sale, invoice or purchase receipt) must be presented when making a warranty claim.

EXCLUSIONS AND LIMITATIONS

Except where such restriction is not permitted by law, the Standard Warranty will not apply:-

- i. if the product has not been operated, used or maintained in accordance with the manufacturer's instructions or specifications provided with the product;
- ii. if the factory applied serial number has been altered or removed from the product;
- iii. to damage, malfunction or failure resulting from accident, abuse, misuse or negligence including, but not limited to liquid spillage, breakage, use of defective or incompatible accessories, unintended use or use in unintended environments, and charging by devices other than those supplied by Signostics;
- iv. if the product has been used in conjunction with any unauthorised peripheral including adapters and power supply devices;
- v. if the product has been altered or modified or if any software (including any virus) has been intentionally or unintentionally added to the product.

Where you purchased the product in Australia in a consumer transaction you should note that our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To the maximum extent possible under law, Signostics limits its aggregate liability in respect of all claims under this Standard Warranty and any applicable guarantees to not more than the original purchase price of the product.

Except as required by law, Signostics will not be liable for any loss, damage or alteration of data including data or information stored on media or any part of the product, no matter how occurring, or for any loss or damage arising from loss of use, loss of profits or revenue, or for any indirect or consequential loss or damage.

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